

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018

C.G.No:42/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

G.Hamlin
D.No:30-13-A1,
Noble Colony, Railpet,
Machilipatnam,
Krihna-Dist

Complainant

AND

1.AE/Machilipatnam, D-3
2.ADE/Machilipatnam,
3.DE/Machilipatnam

Respondents

ORDER

1. Complainant has filed a petition before the Forum regarding rectification of low voltage problem.
2. Respondent No.1 in his written submission stated that the complainant premises was inspected on 10.05.2018 at 14.00 hrs and voltage at consumer's house is 240 V. The complainant premises is located below 150mts from the Railpeta SS 116 , 100 KVA DTR. The DTR had got problem on 20.04.2018 at 19.00 hrs which was rectified on 21.04.2018 at 13.00 hrs and now the complainant problem was completely rectified.
3. Complainant also expressed his satisfaction to the Forum over phone when he was contacted by the Forum Secretary on 07.06.2018 at 12.25 PM.
4. Since the low voltage problem of the complainant was rectified by the Respondents, accordingly the case is disposed off in favour of the complainant.

DISPATCHED
DATE

28/6/18

dc

C.G.No:42/2018-19/Vijayawada Circle

